G-6/7, Amit Industrial Estate, Dr. S.S. Rao Road, Near Citi Tower, Parel (East), Mumbai – 400 012. Tel.: (022) 40690701 Fax: (022) 40690777 E-mail: <u>info@crownsec.com</u>

Annexure-B

Format for Investor Complaints Data to be displayed by Stock Brokers on their respective websites

Data for August Month 2025

S N	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved *	Pending at the end of the month**		Average Resolution time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	Directly from Investors	NIL	NIL	NIL	NIL	NIL		NIL
2	SEBI (SCORE S 2.0)	NIL	NIL	NIL	NIL	NIL		NIL
3	Depositories	NIL	NIL	NIL	NIL	NIL		NIL
4	Other Sources (if any)	NIL	NIL	NIL	NIL	NIL		NIL
5	Grand Total	NIL	NIL	NIL	NIL	NII	L	NIL

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Trend of monthly disposal of complaints

SN	Month	Carried forward from previous month	Received	Resolved	Pending
1	January - 2025	NIL	NIL	NIL	NIL
2	February - 2025	NIL	NIL	NIL	NIL
3	March - 2025	NIL	NIL	NIL	NIL
4	April - 2025	NIL	NIL	NIL	NIL
5	May - 2025	NIL	NIL	NIL	NIL
6	June - 2025	NIL	NIL	NIL	NIL
7	July - 2025	NIL	NIL	NIL	NIL
8	August - 2025	NIL	NIL	NIL	NIL
	Grand Total	NIL	NIL	NIL	NIL

Should include complaints of previous months resolved in the current month, if any.

Should include total complaint spending as on the last day of the month, if any.

Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

Trend of annual disposal of complaints

S.N.	Year	Carried Forward from previous year	Received during the year	Received during the year	Pending at the end of the year
1.	2021-22	NIL	NIL	NIL	NIL
2.	2022-23	NIL	NIL	NIL	NIL
3.	2023-24	NIL	NIL	NIL	NIL
4.	2024-25	NIL	NIL	NIL	NIL
	Grand Total	NIL	NIL	NIL	NIL